Prescriber’s name

Surgery Name

Street Name

Town

Postcode

Contact tel number

Date as postmark

Patient Name

House number and street name

Town

Postcode

NHS Number:

Dear <patient name>

**We’d like to help you manage your New Medicine**

You have been prescribed a new medicine and your local pharmacy would like to provide you with extra help to make sure you can use it properly.

If you would like this support you can ask your pharmacist about how to use the New Medicine Service (NMS).

**What is the New Medicine Service?**

The New Medicine Service is a free NHS service, offered through your pharmacy (chemist), to help you understand your condition and get the most out of your new medicine.

**What to do next?**

Please take this letter to your regular community pharmacy to join the New Medicine Service. The pharmacist will:

* help you to find out more about the new medicine you are taking
* help to sort out any problems you are having with your new medicine
* give you a chance to ask questions about your medicine and discuss any concerns
* help to improve the effectiveness of your new medicine, for example, there may be an easier or better way to take it
* help you to make your own decisions about managing your condition
* help you to improve your health, which could lead to fewer GP and hospital visits.

If you would like further information about this free review, please speak to your Pharmacist, GP or nurse.

Yours sincerely

On behalf of Dr XX and Partners at XX Surgery